



### **Contact person**

Ms. Slavica Dimitrievska  
Office of the Ombudsman  
Address: Str. Makedonija No. 19-Skopje  
Phone: + 389 2 3129 335 ext. 306  
E-mail: [sdimitrievska@ombudsman.mk](mailto:sdimitrievska@ombudsman.mk)  
[www.ombudsman.mk](http://www.ombudsman.mk)

### **Duration and funding**

The implementation phase of the project started in April 2015 and will last 8 months. This project is funded by the European Union with a total project budget of € 250,000.

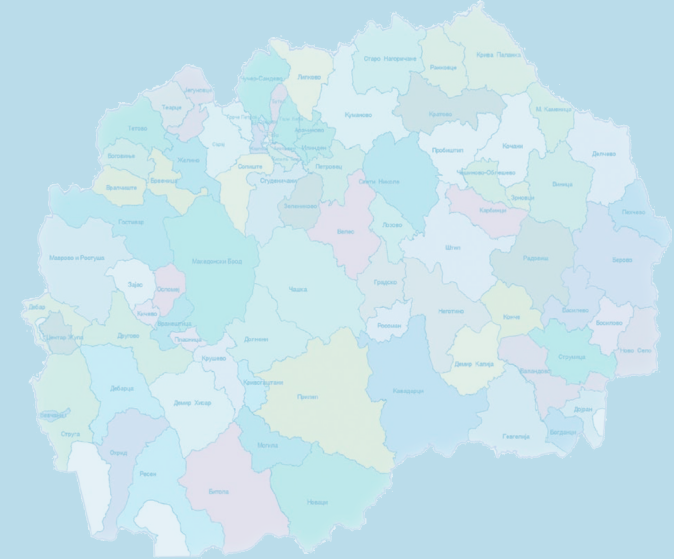


### **Project partners**

Office of the Ombudsman  
Austrian Ombudsman Board  
Ludwig Boltzmann Institute of Human Rights



### **EU Twinning Light Project**



**PROMOTION OF OMBUDSMAN  
COMPETENCES AND  
ENHANCEMENT OF ITS  
CAPACITIES**

This project is funded by the European Union



## OBJECTIVES OF THE PROJECT

The project aims at enhancing the Ombudsman's capacities in protection of fundamental rights and freedoms. Furthermore, a major objective is the strengthening of its visibility in line with international standards and best practices.

Aside from the central office in Skopje, leading the general work in the field of human rights protection, at local level six regional offices also handle complaints and maintain communication. All these offices together with the central one in Skopje make part of the project activities.



## THE PROJECT PURPOSE IS TWO FOLDED:

**Improvement of skills of the three departments of the Ombudsman: the Department for non-discrimination and adequate and equitable representation, the Department for children rights and rights of persons with special needs, and the National Preventive Mechanism (NPM).**

**Promotion of the mandate of the Ombudsman for the protection of human rights in view of enhancing its visibility and the accessibility of citizens to its services, particularly in the rural parts of the country.**

## EXPECTED OUTCOMES:

- ✓ Improved skills and capacities of the regional offices in execution and promotion of the Ombudsman's mandate
- ✓ Increased visibility and transparency regarding the Ombudsman's work particularly in rural parts
- ✓ Enhanced rights and fight against discrimination of the Roma population, street children and persons with special needs
- ✓ Strengthened skills of Ombudsman office personnel in performing field visits to relevant bodies and institutions and improved standards there
- ✓ Enriched skills and methodologies of the NPM for conducting unannounced follow up visits to places of deprivation of liberty and for monitoring detention places for aliens, migrants and asylum seekers